

Jocyn joined SKILLED 8 months ago, and it has not taken her long to make her mark as an Area Service Supervisor.

Jocyn's role involves her having regular face-to-face contact with clients and employees ensuring all their requirements are met including resolving any issues, collecting timesheets and distributing overalls.

Jocyn has worked in the recruitment and labour hire industry for nearly 8 years. She says that it is the personal contact and hands-on nature of the work that keeps her in the industry.

"Most of the men in my family work in trades, so it's always been a natural thing for me to get my hands dirty, even as a kid. My husband knows if he doesn't do the repairs around the house, I will be stepping in with my tools to take over!" says Jocyn.



"I love working in the industry, SKILLED has been a great career move for me. They work with me to ensure I am happy and doing something I enjoy."

"In my previous role, I spent a lot of time tied to the desk which just isn't me, I love meeting people and getting out of the office. I originally went for the job at SKILLED because I had heard positive feedback about the company. SKILLED are the leader in the industry, they are the largest operator and have a great reputation. I figured there would be opportunities at SKILLED," Jocyn says.

Raelene Since joining SKILLED Jocyn has been achieving targets and accepting more responsibility in her role. She loves the autonomy in her role, which often sees her visiting her clients on-site. She is challenged to seeking solutions to their workforce needs and ensuring that employees are well looked after.

Jocyn agrees that being a female in a male-dominated industry has its challenges, "You need to build a rapport with some people, it's the same for women as men. Once you show them you are capable and can do the job they are very supportive."

Jocyn says the people she works with are great, very supportive and helpful.